


Utility Service Emergencies

415.1 POLICY HEADER

Original Effective Date:	Revised Date:
September 1, 2021	January 4, 2023
<p>Authorization:</p>  <p>Jason Haberman Chief of Police</p>	

415.2 PURPOSE AND SCOPE

The purpose of this policy is to provide guidelines for addressing Municipality utility service emergencies. This policy will address calls for service that are directed to the Police Department.

415.3 POLICY

It is the policy of the Mt. Lebanon Police Department to appropriately respond to Municipality emergency utility service requests received by this department.

415.4 UTILITY SERVICE EMERGENCY

A current contact list of Municipality personnel and utility service companies to be notified in the event of a utility service emergency should be available in the Dispatch Center.

415.4.1 WATER LINES

If a water line break occurs, the water company and if appropriate public works personnel should be notified as soon as practicable.

415.4.2 ELECTRICAL LINES

When a power line poses a hazard, a member of this department should be dispatched to the reported location to protect against personal injury or property damage that might be caused by the power line. The fire department, electric company and/or the public works department should be promptly notified, as appropriate.

415.4.3 NATURAL GAS LINES

All reports of a possible leak of natural gas or damage to a natural gas line shall promptly be referred to the fire department and the local entity responsible for gas lines. A member of this department should be dispatched to the reported location if it appears that assistance such as traffic control or evacuation is needed.

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415.4.4 TRAFFIC SIGNALS

A member of this department should be dispatched upon report of a damaged or malfunctioning traffic signal in order to protect against personal injury or property damage that might occur as the result of the damaged or malfunctioning signal. The member will advise the Dispatch Center of the problem with the traffic signal. The communications operator or Watch Commander should make the necessary notification to the Public Works supervisor as soon as practicable.